

K21P 1027

Reg. No. :

Name :

III Semester M.Com. Degree (CBSS – Reg./Suppl./Imp.) Examination, October 2021 (2018 Admission Onwards) COM3C11 : MARKETING MANAGEMENT

LIBRARY

Time : 3 Hours

Max. Marks : 60

SECTION - A

Answer any four questions. Each question carries 1 mark for Part (a), 3 marks for Part (b) and 5 marks for Part (c).

- 1. a) Define Marketing Mix.
 - b) Explain Strategic Marketing Planning.
 - c) Describe Marketing Management Process.
- 2. a) Define Consumer Decision Making.
 - b) Explain Consumer Value.
 - c) Describe Consumer Satisfaction and Consumer Delight.
- 3. a) Define a Brand.
 - b) Explain Marketing Myopia.
 - c) Describe functions of packaging.
- 4. a) Define Price Lining.
 - b) Explain Pricing Policy.
 - c) Describe different pricing methods.
- 5. a) Define Distribution Mix.
 - b) What are Marketing Channels ?
 - c) Explain Recent Trends in Channel Management.

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 $(4 \times 9 = 36)$

- 6. a) Define Rural Market.
 - b) What are the problems of rural marketing in India ?
 - c) Describe agricultural marketing in India.

SECTION - B

Answer the following questions. Each question carries 12 marks.

- a) Explain Social, Environmental and Ethical Issues in marketing.
 OR
 - b) Explain Product Life Cycle.
- 8. a) Explain the status of Consumer Protection in India.

OR

b) Discuss factors considered for the selection of advertising media. (2×12=24)