

K23U 4042

Reg. No. :

Name :

I Semester B.Com. Degree (C.B.C.S.S. – O.B.E. – Regular/Supplementary/ Improvement) Examination, November 2023 (2019 Admission Onwards) Core Course IB01COM : MANAGEMENT CONCEPTS AND PRINCIPLES

Time : 3 Hours

Max. Marks: 40

SECTION - A

Answer any six questions in one or two sentences. Each question carries 1 mark.

- 1. What is accountability ?
- 2. Define controlling.

3. What is discipline ?

- 4. Define staffing.
- 5. What is primacy of planning ?
- 6. What is stress management?
- 7. What is directing ?
- 8. What is management ?

(6×1=6)

SECTION - B

Answer any six questions in one or two sentences. Each question carries 3 marks.

- 9. Explain the advantages of centralization.
- 10. Explain leadership functions.
- 11. Explain the steps in controlling process.

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- 12. Explain the components of TQM.
- 13. Explain the principles of organization.
- 14. Explain the sources of power.

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- 15. Explain the pre-requisites of control system.
- 16. Which are the factors improving morale ?

 $(6 \times 3 = 18)$

Answer any two questions in not exceeding three pages. Each question carries 8 marks.

SECTION - C

17. What are the different schools of management thought ?

- 18. Define human resource planning and explain its steps.
- 19. Explain the elements of scientific management.

 $(2 \times 8 = 16)$