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Name :

IV Semester B.B.A. Degree CBCSS (OBE) Regular Examination, April 2021 (2019 Admission Only) Core Course 4B 08 BBA : OPERATIONS MANAGEMENT

Time: 3 Hours

Max. Marks: 40

PART – A

Answer all questions. Each question carries 1 mark. (6×1=6)

1. What is Plant lay out ?

2. What do you mean by Production control ?

- 3. State the meaning of Work measurement.
- 4. What is VED ?
- 5. What is Reorder point ?
- 6. Define Quality.

PART – B

Answer any 6 questions. Each question carries 2 marks.

 $(6 \times 2 = 12)$

- 7. State the objectives of operations management.
- 8. State the elements of production control.
- 9. What are the limitations of mass production ?
- 10. State any four material handling equipments.
- 11. Discuss the significance of materials management.
- 12. State the meaning of the concepts of safety stock and EOQ.
- 13. What is quality circle ?
- 14. State the principles of quality management.

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PART-C

Answer any 4 questions. Each question carries 3 marks.

(4×3=12)

- 15. Discuss the functions of operations management.
- 16. What are the various types of plant lay out ?
- 17. Explain the scope of production control.
- 18. Discuss the various types of maintenances.
- 19. Discuss the applications of ABC analysis.
- 20. Explain the quality improvement techniques.
- 21. What are the tools of quality control ?

PART - D

Answer any 2 questions. Each question carries 5 marks.

 $(2 \times 5 = 10)$

- 22. Explain the various factors that determine the plant location of an industrial unit.
- 23. Discuss the factors influencing production planning procedure.
- 24. Explain in detail time study and motion study.
- 25. What is inventory management ? Explain the importance of inventories,