

K23P 1343

Reg. No. :

Name :

III Semester M.A. Degree (C.B.S.S. – Reg./Supple./Imp.) Examination, October 2023 (2020 Admission Onwards) JOURNALISM AND MASS COMMUNICATION MCJ 3C 09 : Public Relations and Corporate Communication

Time: 3 Hours

Max, Marks: 60

Answer question I and four others. All questions carry equal marks.

- I. Write short notes on any four of the following. 01100500.81
 - 1) House journal.
 - 2) Public opinion.
 - 3) Branding.
 - dikadav 4) Customer relations.
 - 5) PRSI.
 - 6) Corporate vision.
- II. Elaborate the significance of employee relations in an organisation.
- III. Discuss the role of new media in PR campaign process.
- IV. Corporate communication enjoys wider scope and appealin the contemporary society. Comment your views.
- V. Discuss the relevance of CSR in corporate communication.
- VI. Enumerate the importance of crisis management in an organisation.
- VII. Discuss the modern trends in PR in India. Examine the various tools and methods in PR.