K22U 3391

Reg. No. :

Name :

I Semester B.Com. Degree (C.B.C.S.S. - O.B.E. - Regular/Supplementary/ Improvement) Examination, November 2022 (2019 Admission Onwards) Core Course 1B01COM : MANAGEMENT CONCEPTS AND PRINCIPLES

Time: 3 Hours

Max. Marks: 40

SECTION - A

Answer any six questions in one or two sentences. Each question carries 1 mark.

- 1. Define scientific management.
- 2. What is systems approach to management ? 10.5
- 3. What is organizing ?
- 4. Define manpower planning.
- 5. What is theory Y?
- 6. What is meant by controlling
- 7. What is ethics ?
- 8. Define MIS.

(6×1=6)

SECTION - B

Answer any six questions in not exceeding one page. Each question carries 3 marks.

- 9. Explain the concept of staffing.
- 10. Discuss bureaucracy as an approach of management.
- 11. What are the steps in planning ?
- 12. Explain the process of organizing.

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 $(6 \times 3 = 18)$

13. Discuss environmental issues in business.

14. Explain logistics management.

15. Discuss TQM and TPM.

16. Explain Fishbone diagram.

SECTION - C

Answer any two questions in not exceeding three pages, Each question carries 8 marks.

17. Discuss the factors influencing business ethics.

18. Discuss the evolution of management thought.

Bosco Anoi a donno so 19. Explain the concept of leadership and different styles of leadership. $(2 \times 8 = 16)$