K23U 0425

Reg. No. :

Name :

VI Semester B.B.A./B.B.A. (RTM) Degree (CBCSS – OBE – Regular/ Supplementary/Improvement) Examination, April 2023 (2019 and 2020 Admissions) Core Course 6B14BBA/BBA(RTM) : ORGANISATION BEHAVIOUR

Time : 3 Hours

Max. Marks: 40

Very short answer

Answer all the questions. Each question carries 1 mark.

- 1. What do you mean by personality ?
- 2. What is group dynamics ?
- 3. What is organisational behaviour ?
- 4. What is organisational development?
- 5. What do you mean by organisation change?
- 6. Define motivation.

PART – B Short answer

Answer any 6 questions. Each question carries 2 marks.

- 7. Explain the features of group conflict.
- 8. Discuss the different types of organisational change.
- 9. Explain the various stages of group development.
- 10. Enumerate the different roles of motivation.

 $(6 \times 1 = 6)$

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- 11. List out the common barriers of attitude in organisational behaviour.
- 12. Describe the various scope of organisational behaviour.
- 13. Explain the factors which affect the perception of organisation behaviour.
- 14. List out the various benefits of organisational development

(6×2=12)

PART – C Essay

Answer any 4 questions. Each question carries 3 marks.

- 15. Explain the different types of leadership styles in the organisation.
- 16. List out the various features of group behaviour.
- 17. Explain the Herzberg theory of motivation.
- 18. List out the different types of conflict in organisational behaviour.
- 19. Explain the factors affecting the organisational change.
- 20. Discuss the different steps of organisational development.

PART – D Long Essay

Answer any 2 questions. Each question carries 5 marks.

- 21. Explain the different types of learning theories of perception.
- 22. Enumerate briefly the various theories of personality.
- 23. Explain the characteristics and components of attitude in the organisational behaviour.
- 24. Discuss the Maslow's Need Hierarchy theory of motivation in the organization. (2×5=10)

 $(4 \times 3 = 12)$