

K15U 0555

Reg. I	No	. :	
Name	:		

I Sem. B.B.A./B.B.A. R.T.M./B.B.A. T.T.M. Degree (CCSS – Reg./Supple./Improv.) Examination, November 2015 Core Course 1B01 BBA/BBA (RTM)/BBA (TTM) : PRINCIPLES AND PRACTICES OF MANAGEMENT (2014 Admn. Onwards)

Time : 3 Hours

Max. Marks: 40

SECTION-A

Answer all the questions. Each question carries 1/2 mark.

Fill in the blanks.

1. A profession is an ______backed by organised knowledge and training.

2. One unit one plan is the principle of ______.

3. ______ is the process of getting things done by others.

4. _____ is concerned with the estimation of workforce in future. $(4 \times \frac{1}{2} = 2)$

SECTION-B

Answer any four questions. Each question carries 1 mark.

5. Explain the concept stability of tenure.

6. What do you mean by strategy?

7. Explain the principle of "early beginning" in co-ordination.

8. What is downward communication?

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- 9. Explain 'Departmentation by Territory'.
- 10. What do you mean by functional organisation?

SECTION - C

Answer any six questions. Each question carries 3 marks.

- 11. "Management is a science". Do you agree ? Give reasons.
- 12. Explain Abraham Maslow's need theory of hierarchy.
- 13. Define policy. State its merits.
- 14. Explain the need for departmentation.
- 15. State the importance of co-ordination.
- 16. Explain the qualities of a good supervisor.
- 17. State the significance of planning.
- 18. What is middle level management ? State its functions.

(6×3=18)

SECTION - D

Answer any two questions. Each question carries 8 marks.

- 19. Define communication. State the importance of communication.
- 20. What is scientific management? State the principles of scientific management.
- 21. What is delegation of Authority ? State its merits.

 $(2 \times 8 = 16)$

 $(4 \times 1 = 4)$

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