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# K16U 2525

Reg. No. : .....

Name : .....

## I Semester B.B.A./B.B.A.R.T.M./B.B.A.T.T.M. Degree (C.C.S.S. – Reg./Supple./Improv.) Examination, November 2016 (2014 Admn. Onwards) CORE COURSE 1B01 BBA/BBA(RTM)/BBA(TTM) : Principles and Practices of Management

Time : 3 Hours

Toal Marks : 40

#### SECTION-A

Answer all the questions. Each question carries <sup>1</sup>/<sub>2</sub> mark.

Fill in the blanks :

1. Staffing is concerned with \_\_\_\_\_\_ of an organisation.

2. \_\_\_\_\_\_ is the concentration of authority in the hands of few.

3. \_\_\_\_\_ means obligation to do a particular task.

is concerned with the functions of guiding and observing subordinates.

## $(4 \times 1/2 = 2)$

### SECTION-B

Answer any four questions. Each question carries one mark.

5. What do you mean by scalar chain ?

6. Explain the meaning of "POLICY".

7. State the principle of "Reciprocity" in Co-ordination.

8. What is sideward communication

9. What do you mean by departmentation by customers ?

10. What is committee organisation 7

 $(4 \times 1 = 4)$ 

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(6×3=18)

#### SECTION-C

Answer any six questions. Each question carries 3 marks.

11. State any six features of Management.

12. Define lower level management ? State its functions.

13. What is procedures ? State its limitations ?

14. Define line organisation. State its merits.

15. What is communication ? State its elements.

16. Distinguish between co-operation and co-ordination.

- 17. What is informal organisation ? State its merits.
- 18. State the functions of supervisor.

#### SECTION - D

Answer any two questions. Each question carries 8 marks.

19. Define 'Controlling'. State its functions and problems.

- 20. Explain Henry Feyols' principles of management
- 21. Define Co-ordination. State the principles and problems of Co-ordination. (2x8=16)