Reg. No. : ....

Name : ....

V Semester B.B.A./B.B.A.(T.T.M.)/B.B.A. (R.T.M.) Degree (CBCSS – Reg./Sup./Imp.) Examination, November 2017 (2014 Admn. Onwards) Core Course
5B12BBA/BBA(TTM)/BBA(RTM) : HUMAN RESOURCE MANAGEMENT

Time : 3 Hours   Max. Marks : 40

SECTION – A

Answer **all** questions. **Each** question carries ½ mark.

1. Define human resource management.

2. What do you mean by induction ?

3. What is panel interview ?

4. What is Sensitivity Training ?   (4×½=2)

SECTION – B

Answer **any four** questions. **Each** question carries **1** mark.

5. Define selection.

6. Explain different internal sources of recruitment.

7. What is HRD ?

8. Define Grievance.

9. What is HR planning ?

10. What are the factors influencing a good wage system ?   (4×1=4)

SECTION – C

Answer **any six** questions. **Each** question carries **3** marks.

11. Explain the process of job analysis.

12. Distinguish between Recruitment and selection.

13. What is Manpower Planning ?

14. Explain the need for training.

15. Give a note on training environment.

16. What are the characteristics of a good recruitment policy ?

17. Explain the objectives and importance of HRP.

18. What are the limitations of performance appraisal ?   (6×3=18)

SECTION – D

Answer **any two** questions. **Each** question carries **eight** marks.

19. Explain the different methods of performance appraisal.

20. What do you mean by recruitment and also explain the different sources of recruitment.

21. Define discipline. What are the essentials of a good discipline system ?   (2×8=16)

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