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# K18U 0544

Reg. No. : .....

Name : .....

# II Semester B.Com. Degree (CBCSS – Reg./Supple./Imp.) Examination, May 2018 CORE COURSE IN COMMERCE 2B04COM : Human Resource Management (2014 Admn. Onwards)

Time : 3 Hours

Max. Marks: 40

 $(4 \times \frac{1}{2} = 2)$ 

### PART – A

Answer all questions. Each question carries 1/2 marks.

- \_\_\_\_\_\_ is the process of familiarizing the new employee with the organization.
- is concerned with the determination of the number of personnel in an organization.
- is the process of choosing the right candidates for employment.
- \_\_\_\_\_ is a managerial technique for mapping out the entire career of employees.

#### PART – B

Answer any 4 questions. Each question carries 1 mark.

 $(4 \times 1 = 4)$ 

5. What is the meaning of grievance ?

6. Define human resource management.

7. What is potential appraisal ?

8. What do you mean by recruitment?

9. What are the types of discipline ?

10. What do you mean by job analysis ?

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 $(6 \times 3 = 18)$ 

### PART - C

Answer any 6 questions. Each question carries 3 marks.

11. What are the objectives of human resources management ?

12. Differentiate between HRM and personnel management.

13. What are the essentials of a sound wage and salary structure ?

14. Explain different sources of external recruitment.

15. What are the causes of absenteeism ?

16. Describe the components of executive development programme.

17. Discuss the problems faced in manpower planning.

18. Explain Halsey and Rowan plan for individual incentive scheme.

#### PART - D

Answer any 2 questions. Each question carries 8 marks.

 $(2 \times 8 = 16)$ 

19. Briefly narrate the modern methods of performance appraisal.

20. Describe various steps involved in a selection procedure .

21. Explain various methods of training employees in an organization.