

K17U 2297

Reg. No. :	
Name :	

V Semester B.Com. Degree (CCSS-Supple./Imp.) Examination, November 2017 Core Course 5B13 COM : HUMAN RESOURCE MANAGEMENT (2012 and 2013 Admissions)

Time : 3 Hours

Max. Weightage: 30

Instruction : Answer may be written either in English or in Malayalam.

PART-A

This Part consists of two bunches of questions carrying equal weightage of one. Each bunch consist of 4 objective type questions. Answer all questions. Choose the correct answer.

I. 1) Father of Human relation is

c) Fayol

- a) Elton Mayo b) Peter F Drucker
 - d) Megginson
- 2) Personal Management consider people as
 - a) Resource b) Variable Cost
 - c) Fixed Cost d) Commodity
- The data concerning the stock of HR in an organisation is called
 - a) HRM b) HRP
 - c) HR inventory d) HRIS
- 4) A written statement of qualifications and skills required in a job is
 - a) Job specificationb) Job descriptionc) Evaluationd) Job skills(Wt=4×¼=1)

P.T.O.

K17U 2297

II. Match the following :

- 5) OJT
- 6) HRP
- 7) Brain storming
- 8) Campus Recruitment
- A) Planning

B) Group Activity

- C) Internal source
- D) External source
- E) Learning by doing

 $(Wt=4\times\frac{1}{4}=1)$

PART-B

Answer any eight questions in one or two sentences each. Each question carries a weightage of one.

- 9) Define HRP.
- 10) What is Career Planning ?
- 11) What is Job analysis ?
- 12) What is induction ?
- 13) What is piece rate system ?
- 14) What is JIT ?
- 15) What is 360 Degree Appraisal?
- 16) What is Absenteeism?
- 17) What is role playing ?
- 18) What do you mean by compensation?

PART-C

Answer any six questions answer not to exceed one page. Each question carries a weightage of two.

- 19) Explain the role of Trade Union in HRM.
 - 20) Distinguish between recruitment and selection.

(Wt=8×1=8)

-2-

-3-

K17U 2297

- 21) Explain the objectives of HRP.
- 22) Explain briefly the benefits of career planning.
- 23) Distinguish between internal and external recruitment.
- 24) Discuss the grievance redressal procedure.
- 25) Explain the causes of indiscipline.
- 26) Discuss various types of training.

(Wt=6×2=12)

PART-D

Answer any two questions answer not to exceed four pages. Each question carries a weightage of four.

- 27) Discuss the nature and scope of HRM.
- 28) What is meant by selection ? Explain the process of selection.
- 29) Discuss the essentials of a sound wage incentive scheme. (Wt=2×4=8)