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K23U 4039

Reg. No. : .....

Name : .....

### I Semester B.B.A./B.B.A.(RTM) Degree (C.B.C.S.S. – O.B.E. – Regular/ Supplementary/Improvement) Examination, November 2023 (2019 Admission Onwards) Core Course

#### 1B01 BBA/BBA(RTM) - PRINCIPLES AND PRACTICE OF MANAGEMENT

Time : 3 Hours

Max. Marks: 40

 $(6 \times 1 = 6)$ 

PART - A

Answer all questions. Each question carries 1 mark

- 1. What is meant by management ?
- 2. What is planning ?
- 3. Define decision making.
- 4. What is non-economic decisions ?
- 5. What is meant by delegation ?
- 6. Define control.

### PART-B

Answer any 6 questions. Each question carries 2 marks.

- 7. What are the benefits of work life balance?
- 8. Distinguish between policy and procedure.
- 9. Distinguish between administration and management.
- 10. What are the elements of direction ?
- 11. What are the principles of delegation ?
- 12. Explain the process of control.
- 13. What are the features of coordination ?
- 14. What are the characteristics of decision making ?

(6×2=12)

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#### PART – C

Answer any 4 questions. Each question carries 3 marks.

- 15. What are the steps to improve work life balance ?
- 16. What are the essentials of an effective control ?
- 17. What are the importance of directing ?
- 18. What are the functions of staffing ?
- 19. What is decentralization ? What are its advantages ?
- 20. What are the features of organizing ?

## PART - D

Answer any 2 questions. Each question carries 5 marks.

21. What are the steps in planning ?

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- 22. Distinguish between a formal and informal organization.
- 23. What are the techniques of control ? Explain.
- 24. What are the components of work life balance ?

 $(4 \times 3 = 12)$ 

 $(2 \times 5 = 10)$