

Reg. No. :

Name :

II Semester B.Com. Degree (CBCSS – Supplementary) Examination, April 2023 (2017 – 2018 Admissions) Core Course 2B03 COM : PRINCIPLES OF MARKETING

Time : 3 Hours

Max. Marks: 40

PART-A

Answer all questions. Each carries 1/2 mark.

- 1. PLC stands for
- 2. The process of covering the product is called
- 3. The economic value of the brand is known as
- 4. Registered brand is known as

PART - B

Answer any four questions. Each carries 1 mark.

- 5. What is marketing ?
- 6. What is labelling ?
- 7. What do you mean by internet marketing?
- 8. What is branding ?
- 9. Define service marketing.
- 10. What is physical distribution ?

 $(4 \times \frac{1}{2} = 2)$

(4×1=4)

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PART-C

Answer any six questions (not exceeding one page). Each carries 3 marks.

- 11. Explain the importance of marketing mix.
- 12. State the functions of middleman.
- 13. Explain the features of customer relationship marketing. co
- 14. Explain the product positioning.
- 15. Explain the importance of marketing.
- 16. Explain the four P's of marketing.
- 17. What is bank marketing ?
- 18. Explain the steps in pricing.

PART - D

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Answer two questions. Each carries 8 marks.

- 19. Explain the factors influencing the pricing decision of a firm.
- 20. Explain the stages of PLC.
- 21. Explain the factors influencing the selection of channel.

 $(2 \times 8 = 16)$

 $(6 \times 3 = 18)$