



# Third Semester M.S.W. Degree (Reg./Sup.) Examination, December 2012 O III : HRM – II Industrial Relations (Optional – III)

Time: 3 Hours

Max. Marks: 80

(6×3=18)

PART-I

Answer any 6 of the following. Each question carries 3 marks.

- 1. Works committee.
- 2. Red hot stove rule.
- 3. Mediation.
- 4. Positive Discipline.
- 5. Quality of work life.
- 6. Industrial Peace.
- 7. Industrial Dispute.
- 8. Conjunctive Bargaining.
- 9. ILO..

## PART-II

Answer any 5 of the following. Each question carries 6 marks.

 $(5 \times 6 = 30)$ 

- 10. Differentiate between arbitration and adjudication.
- 11. Effective discipline can have a positive effect on the productivity of employees. Discuss.
- 12. State the reasons for the formation of Employers' Association in India.

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- 13. Should the Indian Industry have a single trade union ? Justify.
- 14. Explain the administrational structure of a Trade Union.
- 15. What are the functions of ILO?
- 16. Lockout is a dangerous weapon bestowed in the hands of the employers. Justify.
- 17. How does conciliation help in resolving industrial conflicts ?

### PART - III

Answer any 2 of the following. Each of the question carries 16 marks. (2×16=32)

- 18. What do you mean by industrial relations ? What measures would you suggest to improve industrial relations in an organisation ?
- 19. Critically examine the legal framework for industrial dispute resolution in India.
- 20. Define collective bargaining. Outline the major obstacles that stand in the way of rapid growth of genuine collective bargaining in India.

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