K18P 0937

Reg. No. :

Name :

Third Semester M.S.W. Degree (Reg./Suppl./Imp.) Examination, October 2018 (2014 Admn. Onwards) Specialization : 1 Optional (A) : MEDICAL AND PSYCHIATRIC SOCIAL WORK (MPSW) MSW3C11 : Hospital Administration

Time: 3 Hours

Max. Marks: 40

PART-I

Answer any four questions. Each question carries two marks.

Write short notes on :

1. Privileged Communication

2. Palliative Care

3. Outpatient Service

4. Patient Safety

5. Medical Auditing

6. Medical Termination of Pregnancy (MTP) Act.

PART - II

Answer any four questions in less than 200 words. Each question carries four marks.

- 7. Discuss the major characteristics of death and dying.
- 8. Write a short note on professional secrets and doctor patient relationship.

 $(4 \times 2 = 8)$

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- 9. Explain hospital administration and its principles.
- 10. Critically evaluate levels of management in hospital administration.
- 11. Briefly narrate ICMR guidelines for medical research.
- 12. Analyze utility and functions of medical record in health care delivery system.
- 13. Write a brief note patient centric ward management systems in hospitals. (4×4=16)

PART - III

Answer any two questions in less than 800 words. Each question carries eight marks.

- 14. Describe clinical challenges in patient safety and risk management in hospital administration.
- Analyze the role of medical social worker in managing different departments and services in hospital setting.
- What are the different techniques and methods for Human Resource Management in hospital administration ? (2×8=16)