

M 23461

Name :

Reg. No. :

IV Semester M.S.W. (Reg./Sup.) Degree Examination, June 2013 Optional – III : HUMAN RESOURCE MANAGEMENT (HRM) Paper – IV : Organizational Behaviour

Time: 3 Hours

Max. Marks: 80

PART-I

Answer any 6 of the following. Each question carries 3 marks.

(6×3=18)

- 1. Halo effect
- 2. Job satisfaction
- 3. Perception
- 4. Sensitivity training
- 5. Group dynamics
- 6. Organizational development
- 7. Group think
- 8. Managerial grid
- 9. Process consultation.

PART-II

Answer any 5 of the following. Each question carries 6 marks.

(5×6=30)

- 10. Explain group formation process.
- 11. Briefly explain different types of work teams.
- 12. Explain the process of perception at individual level.
- 13. Why should organizations think of stress management?

M 23461

- 14. Briefly explain any two leadership theories.
- 15. Differentiate between transformational and transactional leaders.
- 16. Explain the methods to overcame resistance to change.
- 17. Briefly explain various types of groups.

PART-III

Answer any 2 of the following. Each question carries 16 marks.

 $(2 \times 16 = 32)$

18. Describe how employee counselling can increase job satisfaction.

- 19. Explain the various organisational development intervention techniques.
- 20. Explain Kurt Levin's change process.

in such as the second

Shorp dynamics

Organizational development

and putrice of

Ling an one and the

R. Process consultation,

U-TRAS

Areavier any 5 of the following. Each question carries 6 meth

Explain group fortiation process.

Briefly recipies of langet types of work learns.

18. Exclore the process of perception at individual level.

 Ω_{-} . Why about dependentiates thirth of strong management $^{\circ}$

000-0xC