K17P 1095

Reg. No. :

Name :

Fourth Semester M.S.W. Degree (Regular/Supplementary/Improvement) Examination, June 2017 (2014 Admission Onwards) MSW4C 13 : HUMAN RESOURCE MANAGEMENT AND HUMAN RESOURCE DEVELOPMENT

Time : 3 Hours

Max. Marks: 40

PART-1

Answerall questions. Each question carries two marks.

Write short notes on :

1. Business organisation.

2. Selection.

3. Human Resource Audit.

4. ISO & PCMM.

 $(4 \times 2 = 8)$

PART-II

Answer any four questions in less than 200 words. Each question carries four marks.

5. Explain the tasks and structure of the HRD department in an HSO.

- 6. Define CSR and give an overview on Indian context.
- 7. What you mean by personnel records ? Explain the types and uses.
- 8. Write a detailed account on the models of compensation with suitable examples.
- 9. Critically evaluate the process of office automations in a Government Department.
- 10. How can you establish the significance of Human factors in modern management (4×4=16)

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PART – III

Answer any two questions in less than 800 words. Each question carries eight marks.

- 11. Critically analyse the principles and philosophy of management in social work practice.
- 12. How you distinguish between training and development and explain the significance of training in HRD.
- 13. Discuss about the role and competences of an HR Manager in nonprofitable nongovernmental organisations. (2×8=16)