

K20U 3217

Reg. No. :

Name :

I Semester B.Com. Degree (CBCSS – Supplementary) Examination, November 2020 (2014-2018 Admissions) Core Course 1B01COM : MANAGEMENT CONCEPTS AND PRINCIPLES

Time : 3 Hours

Max. Marks: 40

PART – A

I. Answer all questions. Each carries 1/2 mark :

1) _____ communication is also known as Grape wine.

- 2) Theory X and Theory Y was developed by ____
- 3) MBO means
- 4) _____ leadership gives complete freedom to subordinates. (4x1/2=2)

PART – B

II. Answer any four questions. Each carries one mark :

5) Define strategy.

6) What is 'Esprit de Corps' ?

- 7) Define controlling.
- 8) Expand the word 'POSDCORB'.

9). What you mean by 'Free-rein Leadership' ?

10) What do you mean by Span of control ?

(4×1=4) P.T.O.

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PART-C

III. Answer any six questions (not exceeding one page). Each carries three marks :

- 11) What is scientific management ?
- 12) State the concept of universality of management.
- 13) What is line and staff organization ?
- Differentiate delegation and decentralization.
- 15) Explain MBO and its advantage.
- 16) Write any two theories of motivation.
- 17) Briefly explain the different leadership styles.
- 18) What do you mean by controlling ?

 $(6 \times 3 = 18)$

PART – D

IV. Answer any two questions. Each carries eight marks :

- 19) What is management ? Discuss the different schools of management thought.
- What is planning ? Discuss the steps in planning process. Explain the importance of planning.
- Explain different types of organization structure and discuss their merits and demerits. (2×8=16)