## 

# K24U 4083

Reg. No. : .....

Name : .....

## First Semester B.Com./B.Com. Logistics Degree (CBCSS – OBE – Supplementary/Improvement) Examination, November 2024 (2019 to 2023 Admission) Core Course 1B01COM : MANAGEMENT CONCEPTS AND PRINCIPLES

Time : 3 Hours

Max. Marks: 40

### SECTION - A

Answer any six questions in one or two sentences. Each question carries 1 mark.

- 1. Define Management as per human relations concept.
- 2. What is administrative management?
- 3. What is ethics ?

4. Define meta ethics.

- 5. What is CSR ?
- 6. What is meant by staffing ?
- 7. What is stress ?
- 8. Define TPM.

## SECTION - B

Answer any six questions in not exceeding one page. Each question carries 3 marks.

- 9. Explain the steps involved in organising.
- 10. Discuss the principles of direction.
- 11. What are the features of managerial control?

P.T.O.

 $(6 \times 1 = 6)$ 

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#### 12. Distinguish between theory X and Y.

- 13. Discuss the individual factors affecting ethical choices.
- 14. Explain the arguments for business ethics.
- 15. Discuss the importance of leadership.

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16. Explain the role of CSR in modern times.

(6×3=18)

#### SECTION - C

Answer any two questions in not exceeding three pages. Each question carries 8 marks.

- 17. Discuss the modern approach to the development of management thought.
- 18. Discuss the different types of plans mentioned below : Policies, Schedules, Programmes and Projects.
- 19. Explain the features and benefits of TQM and Kaizen.

 $(2 \times 8 = 16)$